

RECORD OF PROCEEDINGS DATED 07-11-2023

In the matter of implementation of APERC Licensees' Standard of Performance (Amendment) Regulation 3 of 2021 dated 04-6-2021 {3rd Amendment to APERC (Licensees' Standards of Performance) Regulation 2004} regarding payment of compensation amount to the complaining consumers automatically from some of the service areas of Schedule-II specified under Guaranteed Standards of Performance (SoP) by APCPDCL

In pursuance of the direction of this Commission, Sri J. Padma Janardhana Reddy, CMD of the APCPDCL, appeared personally along with Sri K.S.Parabrahman, GM (CSC) of APCPDCL and filed his affidavit.

During the hearing, a huge disparity between the number of consumers eligible and number of consumers to whom automatic compensation is allowed for all the four quarters of 2022-23 has been noticed.

The CMD has undertaken to study and submit a detailed explanation in this regard. The CMD has requested extension of time till 31-1-2024 for filing proof of payment of compensation for the 1st Quarter of FY 2023-24.

When it is pointed out that even compensation for the 2nd Quarter of FY 2023-24 has also fallen due, he has undertaken to pay the same and submit proof in respect thereof by 31-1-2024.

Call on 08-02-2024 for reporting compliance. On the said day, the CMD, APCPDCL, shall be personally present.

Sd/-
Member/PVRR

Sd/-
Chairman

Sd/-
Member/TRS