



ANDHRA PRADESH ELECTRICITY REGULATORY COMMISSION

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Pdgs. No: APERC/Secy/E-1205

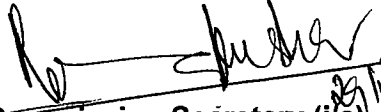
Date: 29-01-2020.

Sub: Establishment of APCPDCL – Disposal of complaints of consumers pertaining to CPDCL area by CGRF, APSPDCL till a CGRF for APCPDCL is established – Orders – Reg.

Ref: 1. G.O. Ms. No. 41 Energy (Power.I) Department, dtd: 05-12-2019.

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GoAP had established AP Central Power Distribution Company Ltd., vide the reference cited above. It will be some time before that DISCOM starts functioning fully and also constitutes a Consumer Grievances Redressal Forum (CGRF). Till such time the existing complaints of the consumers of its area that are pending before the CGRF, Tirupathi need to be disposed of. Further, the consumers of the CPDCL also need to have access to a CGRF to hear their complaints and dispose them of. Therefore, in exercise of the powers vested in it under clause 27 of the Andhra Pradesh Electricity Regulatory Commission Consumer Grievances Redressal Forum, Vidyut Ombudsman and Consumer Assistance Regulation, 2016 the Commission hereby authorizes the CGRF, Tirupathi to dispose of the pending complaints pertaining to the consumers of the CPDCL area. Further, CGRF, Tirupathi is also authorized to admit fresh complaints from the consumers of the CPDCL area and dispose them of in accordance with law. This arrangement shall continue till the time APCPDCL constitutes a CGRF and makes it operational.


~~Commission Secretary (i/c)~~ 29/1/2020

To

The Chairperson, C.G.R.F., APSPDCL, 19/13/65/A, Vidhyuth Nilayam, Sreenivasapuram, Tiruchanoor Road, Tirupati - 517 503

Copy to:

1. The Chairman & Managing Director, APSPDCL, D.NO:19-13-65/A, Srinivasapuram, Tiruchanoor Road, Tirupati, Chittoor District – 517 503.
2. The Chairman & Managing Director, APCPDCL, Government I.T.I Road, Vijayawada, Krishna District – 520 010.