



ANDHRA PRADESH ELECTRICITY REGULATORY COMMISSION

Vidyut Niyantrana Bhavan, Adjacent to 220/132/33/11 KV AP Carbides SS,
Dinnedevarapadu Road, Kurnool - 518 002, Andhra Pradesh.

Phones: 08518 - 294823,24,25,26

**TUESDAY, THE TWENTY SEVEN DAY OF AUGUST TWO
THOUSAND AND TWENTY FOUR
(27.08.2024)**

Present

Justice C.V. Nagarjuna Reddy, Chairman

Sri Thakur Rama Singh, Member

Sri P.V.R. Reddy, Member

In the matter of the Fifth Amendment to Andhra Pradesh Electricity Regulatory Commission (Licensees' Standards of Performance) Regulation, 2004. (Regulation No. 7 of 2004)

(Regulation 6 of 2024)

Introduction:

The erstwhile APERC (Andhra Pradesh Electricity Regulatory Commission) of the undivided Andhra Pradesh State notified the Andhra Pradesh Electricity Regulatory Commission (Licensees' Standards of Performance) Regulation, 2004 (Regulation No. 7 of 2004) under section 181(2) (za) and (zb) read with sections 57 and 59 of Electricity Act 2003 in the A.P. Extraordinary Gazette dated 22-06-2004 (hereinafter referred to as 'the Principal Regulation').

The first amendment to the Principal Regulation was notified by the erstwhile APERC in the AP Extraordinary Gazette on 19.08.2005. The erstwhile APERC in the AP Extraordinary Gazette notified the Second Amendment to the Principal Regulation on 08.08.2013 (Regulation No. 9 of 2013).

The APERC, constituted after the State's bifurcation, adopted the above Regulation (along with the two amendments) among others by way of the APERC (Adoption) Regulation, 2014 (Regulation No.4 of 2014). Subsequently, the APERC notified the third amendment on 04.06.2021 (Regulation No. 3 of 2021) and the

fourth amendment on 17.04.2023 (Regulation No. 3 of 2023) to the principal Regulation in the AP Extraordinary Gazette .

The Government of India (GoI) notified the Electricity (Rights of Consumers) Amendment Rules, 2024, on 22nd February 2024. In these rules, the GoI specified the timelines for the distribution licensee to provide a new connection or to modify an existing one. The Government of India advised the SERCs to align its regulations to grant new connections with the Electricity (Rights of Consumers) Amendment Rules, 2024, issued on 22nd February 2024. The DISCOMS, referring to GoAP's letter for compliance with the same, requested the Commission to issue necessary Proceedings /Directions in this regard.

APERC specified timelines for releasing new connections long ago, and things have improved much thereafter. The timelines specified earlier need modification to improve the ease of living. In response to the Commission's letter, the DISCOMS have also responded positively for modifications. Hence, the Commission is inclined to amend the Principal Regulation to extend better services to the consumers.

Accordingly, the Commission proposed amendments to the Principal Regulation and hosted a public notice along with the draft amendments on its website on 26.07.2024 inviting all the stakeholders and interested parties to submit their comments/suggestions/objections on the draft amendments by 09.08.2024 for consideration by the Commission. The Commission has not received any comments/suggestions/objections on the draft amendments. Therefore, the Commission adopts the draft as the final Regulation and the same is enclosed as Annexure to this Order).

Sd/-

ThakurRama Singh
Member

Sd/-

Justice C.V. Nagarjuna Reddy
Chairman

Annexure

ANDHRA PRADESH ELECTRICITY REGULATORY COMMISSION

[Regulation of 2024]

The Fifth Amendment to Andhra Pradesh Electricity Regulatory Commission (Licensees' Standards of Performance) Regulation, 2004. (Regulation No. 7 of 2004)

The Commission, in exercise of the powers conferred on it under section 181(2) (za) and (zb), read with Sections 57 and 59 of the Electricity Act, 2003 (Central Act 36 of 2003) and all other powers enabling it in that behalf, hereby makes the amendments to the Principal Regulation as under:

1. Short title, Extent, and Commencement

- i. This Regulation shall be called the Fifth Amendment to Andhra Pradesh Electricity Regulatory Commission (Licensees' Standards of Performance) Regulation 2024.
- ii. This Regulation shall extend to the whole of the State of Andhra Pradesh.
- iii. This Regulation shall come into force on the date of its publication in the Andhra Pradesh Gazette.

2. Item IX of Schedule II of the Principal Regulation shall be substituted as below:

Sl.No.	Service Area	Time Standard	Compensation payable in case of violation of standard	
			Compensation payable to individual consumer if the event affects a single consumer	Compensation payable to individual consumer if the event affects more than one consumer
IX	Release of new connection/additional load upon payment of all charges			
i	All cases- If connection feasible from existing network for release of supply	Within three days in metropolitan areas, Within seven days in other municipal areas and Within 15 days in rural areas Upon receipt of the complete application (along with prescribed charges)	Rs. 100 for each day of the default	Not applicable

Sl.No.	Service Area	Time Standard	Compensation payable in case of violation of standard	
			Compensation payable to individual consumer if the event affects a single consumer	Compensation payable to individual consumer if the event affects more than one consumer
ii	Network expansion/enhancement required to release of Supply			
a	Release of Supply - Low Tension	With in 30 days of receipt of prescribed charges	Rs.100 for each day of default	Not Applicable
b	Release of Supply - High Tension 11 kV	With in 60 days of receipt of prescribed charges	Rs.100 for each day of default	
c	Release of Supply - High Tension 33 kV	With in 90 days of receipt of prescribed charges	Rs.500 for each day of default	
d	Release of Supply Extra High Tension	With in 180 days of receipt of prescribed charges	Rs.500 for each day of default	
e	Erection of substation required to release of Supply	where such supply requires commissioning of new substations, the distribution licensee shall supply the electricity to such premises immediately after such commissioning within a period not exceeding 90 days.	Rs.1000 for each day of default	

(BY ORDER OF THE COMMISSION)

Place: Kurnool
Date: 27.08.2024

P KRISHNA
Commission Secretary (i/c)